

## **KanCare MCO PA Information**

Each [KanCare](#) managed care organization has specific instructions on obtaining prior authorization (PA).

### **[Sunflower](#)** **[Prior Auth Needed?](#)**

- A convenient code look up tool will instantly determine if a pre-authorization for a specific procedure, medication, or revenue code is needed.
- There are also specific instructions for nonparticipating providers.

### **[Amerigroup](#)** **[Precertification and Notification Requirements for Participating Providers](#)**

- In the Market field, select Kansas. In the Line of Business field, select Medicaid/SCHIP/Family Care. Then enter the code or code description.
- Nonparticipating providers must call 1-800-454-3730 for precertification (prior authorization).

### **[UnitedHealthcare](#)** **[UnitedHealthcare Community Plan – Kansas](#)**

- From the *Approved Provider Administrative Guide*:
  - Chapter 4 – Medical Management
  - Chapter 6 – Behavioral Health and SUD
  - Chapter 9 – Dental
- *Vision Provider Manual* for vision services

#### **KMAP**

#### **[Kansas Medical Assistance Program](#)**

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

#### **Customer Service**

- 1-800-933-6593 (in-state)
- 785-274-5990  
8:00 a.m. - 5:00 p.m.  
Monday - Friday